

How to Use Cash Value on Connect Card with the County Subsidy

This guide will show you how to load Cash Value on to your Connect Card. The Cash Value is electronically stored on your Connect Card and verified when you tap your Connect Card as you board the bus or prior to boarding the train. Cash Value on Connect Card can be used in place of tickets or fare coupons on transit agencies with Connect Card Connect Card.

The current Cash Value Balance is displayed under your on screen Connect Card. To load a Cash Value, you must login into your Connect Card account and click the manage card button.

CONNECT THE EASY WAY TO PAY
TRANSIT CARD

Questions?
Dial: 916.321.BUSS (2877)
TTY: 916.483.4327

Home How it Works Frequently Asked Questions Events Sales Outlets

My Card Shopping Cart 0

Manage Cards Edit Profile Payment Options Orders Log Off

My Cards

Welcome, Dave (dcomerchero)

Manage your Connect Card(s) below. Select a Connect Card to add transit fare, set up Autoload, check your transactions, or report your card as Lost/Stolen.

Get a card
Link card to account

Card 173099682

[Manage card](#)

State **Active**

Cash Value Balance \$0.00

IsShared Yes

* Transit fare that is purchased for your Connect Card through the website may not be reflected in your balance for up to two business days.

* If you bought transit fare online and the status says "**Pending**", your fare will be added to your card the next time you tap.

« 1 » Go to 1 Rows/Page 25
Select page 1 Total pages 1 Total records 1

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Site Map

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Load the dollar amount you wish to use. In this example, the County Subsidy of \$75.00 a month is used only for example purposes, and you can load more or less as needed.

Once you have established the amount you wish to load, click the Add to Shopping Cart button

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My Card

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Shopping Cart 0

Load Cash Value

Please select the amount of Cash Value you want to load on to your Connect Card and add it to the shopping cart.

Load amount \$.00

[Add To Shopping Cart](#)

[Back to Card](#)

Get a Connect Card Today!

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Your Shopping Cart will show an item was loaded (Cash). A confirmation banner will confirm cCash Value was loaded into the cart, and the Remaining Subsidy will show what amount remains (if any). Click on the Shopping Cart to start the checkout process.

The screenshot displays the CONNECT Transit Card website interface. At the top, the logo reads "CONNECT TRANSIT CARD" with the tagline "THE EASY WAY TO PAY". Contact information for questions is provided: Dial: 916.321.BUSS (2877) and TTY: 916.483.4327. The navigation bar includes links for Home, How it Works, Frequently Asked Questions, Events, Sales Outlets, and social media icons for Twitter and Facebook. A secondary navigation bar contains Manage Cards, Edit Profile, Payment Options, Orders, Log Off, My Card, and a Shopping Cart icon with a red notification badge containing the number "1".

A green confirmation banner at the top of the main content area states: "Add to cart Load Cash Value was added to the cart". Below this, the "Manage Card" section displays details for Card 173099682. A thumbnail of the physical card is shown on the left, featuring the CONNECT logo and the website URL ConnectTransitCard.com. To the right, the card's status is "Active", and the "Cash Value Balance" and "Remaining subsidy" are both listed as "\$0.00". The card holder's name is "Dave Comerchero". A "Back to List" link is located below the card details.

On the right side of the page, there are several utility sections: "Autoload" with buttons for "Add Cash Value Autoload", "Autoload FAQ", and "Show Autoloads"; "Transit Fare" with buttons for "Order New Pass" and "Load Cash Value"; "Transactions" with a "Transaction History" button; and "Card Options" with buttons for "Enable Voice", "Remove Card", and "Lost/Stolen Card". A note below the "Card Options" section states: "For visually impaired card holders spoken information can be enabled on all card readers."

You will see the Cash Value amount, the subsidy credit, and your Amount Owed. Then click Checkout to proceed to the payment options even if the Amount Owed is \$0.00.

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Home How it Works Frequently Asked Questions Events Sales Outlets

My Card

Manage Cards Edit Profile Payment Options Orders Log Off Shopping Cart **1**

Shopping Cart

Transit Fare	Quantity	Fare Price	Subsidy Amount	Amount Owed
Card 173099682 Load Cash Value Delete Dave Comerchero	1	\$75.00	\$75.00	\$0.00
Total:		\$75.00	\$75.00	\$0.00

Checkout
Finalize your order here.

Add more items
Add more items to the shopping cart before checking out

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 Privacy Policy
 Refund Policy
 Corporate Accounts
 Site Map

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Click Confirm to verify your address even if the Amount Owed is \$0.00.

Select Language

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Home How it Works Frequently Asked Questions Events Sales Outlets

My Card

Manage Cards Edit Profile **Payment Options** Orders Log Off

Shopping Cart 0

Verify Address

Change address

Change address

Shipping Address

Address line 1	1225 R Street
City	Sacramento
State/Province	CA
ZIP code	95814
Country	United States

Invoice Address

Address line 1	1225 R Street
City	Sacramento
State/Province	CA
ZIP code	95814
Country	United States

Confirm

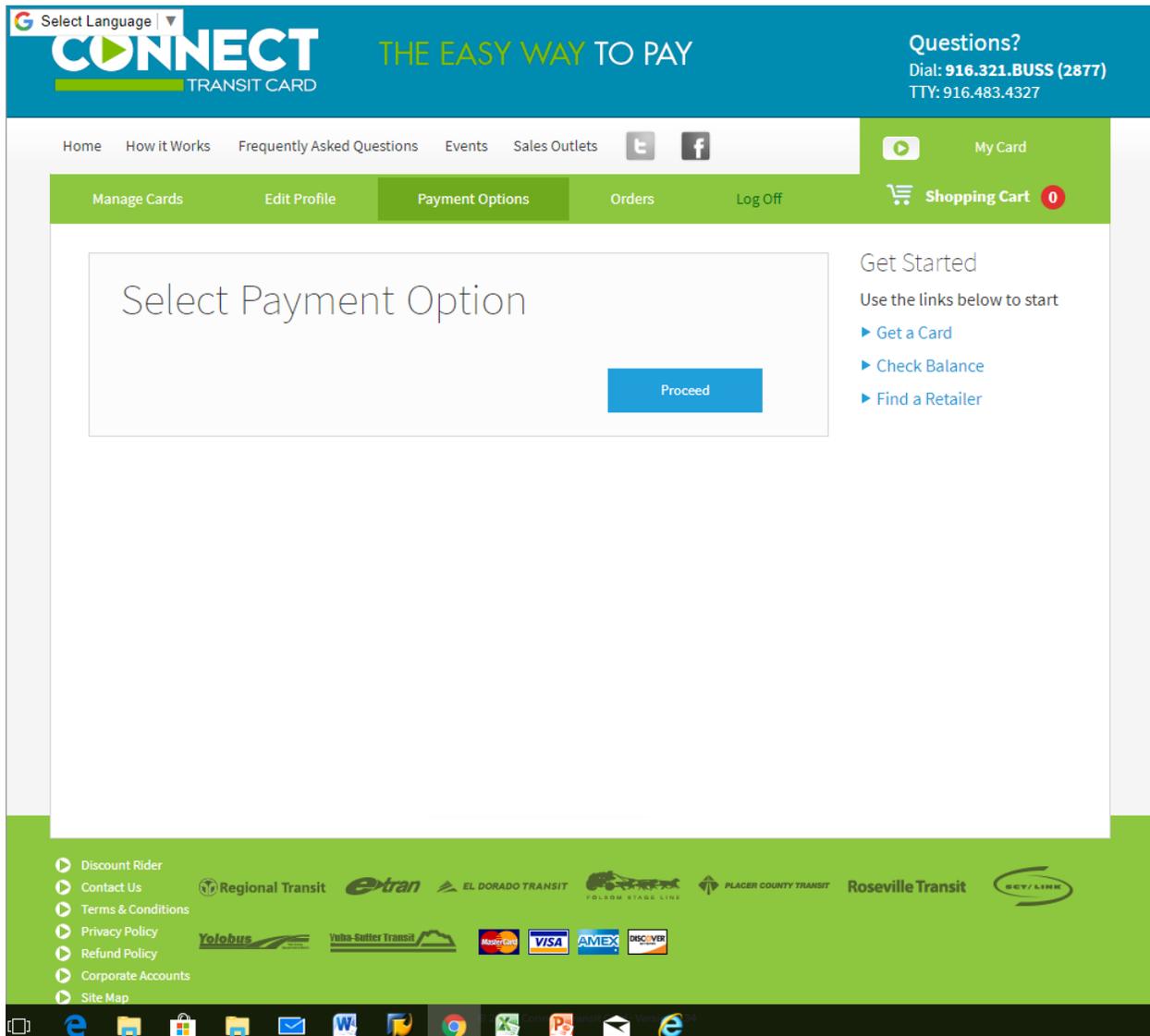
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You will be asked to select your payment option only **IF** you need to purchase more Cash Value than the subsidy.

You will not see this screen if the Amount Owed is \$0.00

If your credit or debit card information has previously been stored in the Connect Card system, you may simply select the credit or debit card you wish to use for purchase and click confirm. If no card is available, click the proceed button and you will be directed to banking website to enter your payment information. Payment information is not stored at Regional Transit.



NOTE: You will not see this screen if the Amount Owed is \$0.00

Enter your payment information and click process at the bottom of the page. This will authorize your credit or debit card and complete the payment process. You should receive an email confirmation of your purchase shortly after the purchase has been completed.

The screenshot shows a web browser window with the following details:

- Browser Tab:** Payment Form
- Address Bar:** <https://test.connecttransitcard.com//23083/Payment/ConvergeForm/30042?submitButton=Proceed>
- Taskbar:** Includes icons for Apps, Cisco WebEx Meeting, System dashboard, Sacramento Region, and New Tab.

The main content area contains three sections:

- Order Section:**
 - Account Data: *
 - Expiration Date(MMY): *
 - Amount: 50.00 *
 - CVV2 Indicator: Present *
 - CVV2: *
 - Customer Code:
 - Invoice Number: ON201804-000313
- Billing Address:**
 - Company:
 - First Name: Connect
 - Last name: Card
 - Address1: 1225 R Street
 - Address2:
 - City: Sacramento
 - State/Province: CA
 - Postal Code: 95814
 - Country: United States (USA)
 - Phone: 9163212877
 - Email Address:
- Shipping Address:**
 - Same as billing: Yes
 - Ship to Company:
 - Ship to First Name:
 - Ship to Last name:
 - Ship to Address1:
 - Ship to Address2:
 - Ship to City:
 - Ship to State/Province:
 - Ship to Postal Code:
 - Ship to Country: Please select a Country
 - Ship to Phone:

At the bottom center, there is a **Process** button, which is pointed to by a black arrow.

You will receive confirmation that the process has been completed.

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Home How it Works Frequently Asked Questions Events Sales Outlets    My Card

Manage Cards Edit Profile **Payment Options** Orders Log Off  Shopping Cart 0

Order ON201808-062303

Transit fare	Price	Connect Card number	Quantity
Load Cash Value	\$0.00	173099682	1
Total	\$0.00		

Processing Payment: -

↙

Your payment was successful. Your transit fare will be available within 48 hours on buses and 2 hours at light rail stations. Thank you!

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Site Map

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Your card will show a Pending status until the first tap on a Connect Card terminal, which completes the purchase cycle.

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My Card

Manage Cards Edit Profile Orders Report Log Off Shopping Cart 0

Manage Card

Card 173099682



Status	Active
Cash Value Balance	\$0.00
Pending	\$75.00
Remaining subsidy	\$0.00
Card Holder	Dave Comerchero

ConnectTransitCard.com

Passes
None

[Back to List](#)

Autoload

Add Cash Value Autoload

Autoload FAQ

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Card Options

Enable Voice

For visually impaired card holders spoken information can be enabled on all card readers.

Remove Card

Lost/Stolen Card

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Site Map

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