

How to Buy a Pass for Connect Card with the County Subsidy

This guide will show you how to buy a pass online for your Connect Card. The pass is electronically stored on your Connect Card and verified when you tap your Connect Card as you board the bus or prior to boarding the train. Monthly passes on Connect Card follow the same rules that your old paper passes did.

To buy passes online you must login into your Connect Card account and click the manage card button.

The screenshot shows the 'My Cards' page on the Connect Transit Card website. The page header includes the logo 'CONNECT TRANSIT CARD' and the tagline 'THE EASY WAY TO PAY'. There are navigation links for Home, How it Works, Frequently Asked Questions, Events, Sales Outlets, and a shopping cart icon. The main content area displays a card with ID 100101977 and a 'Manage card' button. Below the card, there is a table with the following information:

State	Active
Cash Value Balance	\$0.00
Shared	No

At the bottom of the page, there is a pagination control showing 'Page 1' and 'Total records 1'.

The County subsidy amount is shown in the "Remaining subsidy" field if it has not been used for the month you will be purchasing the pass. Next Click the Order New Pass button located under the transit fare section on the right hand side of the screen.

Important Note: you must "Order New Pass" pass monthly if you do not want to use Autoload. Senior and Disabled pass holders not using Autoload must also "Order New Pass" monthly even if the County Transit subsidy covers the cost of the monthly discounted pass.

CONNECT THE EASY WAY TO PAY
TRANSIT CARD

Questions?
Dial: 916.321.BUSS (2877)
TTY: 916.483.4327

Home How it Works Frequently Asked Questions Events Sales Outlets My Card

Manage Cards Edit Profile Orders Report Log Off Shopping Cart 0

Manage Card

Card 173099682

Status	Active
Cash Value Balance	\$0.00
Remaining subsidy	\$75.00
Shared	Yes
Card Holder	Dave Comerchero

ConnectTransitCard.com

Passes
None

[Back to List](#)

Autoload

- [Autoload FAQ](#)
- [Show Autoloads](#)

Transit Fare

- [Order New Pass](#)
- [Load Cash Value](#)

Corporate Options

- [Revoke Share](#)
- [Unassign card](#)

Card Options

- [Enable Voice](#)

For visually impaired card holders spoken information can be enabled on all card readers.

- [Remove Card](#)
- [Lost/Stolen Card](#)

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Regional Transit e-tran EL DORADO TRANSIT FOLSOM STAGE LINE PLACER COUNTY TRANSIT Roseville Transit

Yolobus Yuba-Sutter Transit

MasterCard VISA AMEX DISCOVER

Click on the link for the pass that you wish to buy. You can filter by Agency if you wish using the filter option on the right hand side.

The screenshot shows the CONNECT Transit Card website interface. At the top, there is a blue header with the logo and navigation links. Below the header is a green navigation bar with options like 'Home', 'How it Works', and 'Manage Cards'. The main content area features a 'Load Pass' section with a table of pass options and a 'Filter Options' sidebar on the right. An arrow points from the 'Filter Options' sidebar to the 'Agency' column of the table.

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My Card

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Shopping Cart 0

Load Pass

Pass name / Validity type	Agency	Fare Price	Pass type
▶ Yolobus Express & RT Monthly Pass Fixed Month.	Regional Transit	\$137.50	Basic
▶ RT Disabled Attendant Monthly Pass Fixed Month.	Regional Transit	\$55.00	Disabled Attendant
▶ RT Super Senior Monthly Pass Fixed Month.	Regional Transit	\$42.00	Super Senior
▶ RT Semi-Monthly Pass Semi-month.	Regional Transit	\$60.00	Basic
▶ RT Monthly Pass Fixed Month.	Regional Transit	\$110.00	Basic
▶ RT Senior Monthly Pass Fixed Month.	Regional Transit	\$55.00	Senior
▶ RT Disabled Monthly Pass Fixed Month.	Regional Transit	\$55.00	Discounted
▶ RT Senior Semi-Monthly Pass Semi-month.	Regional Transit	\$30.00	Senior
▶ RT Disabled Semi-Monthly Pass Semi-month.	Regional Transit	\$30.00	Discounted

Filter Options

Transit agencies

- Regional Transit
- EDT
- e-tran
- PCT
- ROS
- SCT
- YCTD
- Yuba-Sutter

Filter

Windows taskbar: e, File Explorer, Mail, Word, Chrome, \$30.00, Disabled Attendant

Load Pass

Pass name / Validity type	Agency	Fare Price	Pass type
Yolobus Express & RT Monthly Pass Fixed Month.	Regional Transit	\$137.50	Basic
RT Disabled Attendant Monthly Pass Fixed Month.	Regional Transit	\$55.00	Disabled Attendant
RT Super Senior Monthly Pass Fixed Month.	Regional Transit	\$42.00	Super Senior
RT Semi-Monthly Pass Semi-month.	Regional Transit	\$60.00	Basic
RT Monthly Pass Fixed Month.	Regional Transit	\$110.00	Basic
RT Senior Monthly Pass Fixed Month.	Regional Transit	\$55.00	Senior
RT Disabled Monthly Pass Fixed Month.	Regional Transit	\$55.00	Discounted
RT Senior Semi-Monthly Pass Semi-month.	Regional Transit	\$30.00	Senior
RT Disabled Semi-Monthly Pass Semi-month.	Regional Transit	\$30.00	Discounted

Filter Options

- Transit agencies
- Regional Transit
 - EDT
 - e-tran
 - PCT
 - ROS
 - SCT
 - YCTD
 - Yuba-Sutter

Filter

The County Transit Subsidy applies to monthly passes only, not cash value. The subsidy automatically reduces the pass price and your balance is indicated in the “Amount owed” field.

If you are purchasing a monthly pass you will need to select the month you wish to purchase and click continue. The monthly subsidy can only be used one month at a time and is reset around the 20th of the month for the following month. If you try to buy passes too far in the future, the subsidy will not be available. Also, remember this applies to monthly passes only. If the subsidy does not discount the pass, you may have selected the incorrect pass type. Click continue.

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Home How it Works Frequently Asked Questions Events Sales Outlets

My Card

Manage Cards Edit Profile Orders Report Log Off Shopping Cart 0

Pass Details

Pass	RT Monthly Pass
Description	
Fare Price	\$110.00
Amount owed	\$35.00
Valid from	8/1/2018

[Continue](#)

[Back to List](#)

Get a Connect Card Today!

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Next click confirm to place the pass into your shopping cart

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TRANSIT CARD

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Home How it Works Frequently Asked Questions Events Sales Outlets

My Card

Manage Cards Edit Profile Orders Report Log Off Shopping Cart 0

Add Transit Fare to Shopping Cart

Get a Connect Card Today!

Pass name	RT Monthly Pass
Valid from	8/1/2018 12:00:00 AM
Valid to	9/1/2018 11:59:59 PM
Fare Price	\$110.00
Amount owed	\$35.00

[Confirm](#)

[Back to Card List](#)

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Yolobus Yuba-Sutter Transit MasterCard VISA AMEX DISCOVER

You will see that the subsidy no longer shows since it is now applied to the pass in the Shopping Cart. If you have completed your shopping, simply click the Shopping Cart.

The screenshot displays the CONNECT Transit Card website. At the top, the logo reads "CONNECT THE EASY WAY TO PAY TRANSIT CARD". Contact information includes "Questions? Dial: 916.321.BUSS (2877) TTY: 916.483.4327". The navigation bar contains links for Home, How it Works, Frequently Asked Questions, Events, Sales Outlets, and social media icons for Twitter and Facebook. A "My Card" link is also present. Below the navigation, a green bar highlights "Shopping Cart" with a red notification badge containing the number "1".

A green notification banner at the top of the main content area states: "Add to cart RT Monthly Pass was added to the cart".

The "Manage Card" section displays details for Card 173099682. It includes a digital image of the transit card and a table of card information:

Status	Active
Cash Value Balance	\$0.00
Remaining subsidy	\$0.00
Shared	Yes
Card Holder	Dave Comerchero

Below the card details, it shows "Passes: None". A "Back to List" link is located at the bottom left of the card management area.

On the right side of the page, there are several functional sections:

- Autoload:** Includes "Autoload FAQ" and "Show Autoloads" buttons.
- Transit Fare:** Includes "Order New Pass" and "Load Cash Value" buttons.
- Corporate Options:** Includes "Revoke Share" and "Unassign card" buttons.
- Card Options:** Includes "Enable Voice" button and a note: "For visually impaired card holders spoken information can be enabled on all card readers." Below this note are "Remove Card" and "Lost/Stolen Card" buttons.

You will see the monthly pass price, the subsidy credit, and your Amount Owed. Then click Checkout to proceed to the payment options.

Shopping Cart

Transit Fare	Quantity	Fare Price	Subsidy Amount	Amount Owed
Card 173099682 RT Monthly Pass Dave Comerchero	Delete	1	\$110.00	\$75.00
Total:			\$75.00	\$35.00

Checkout
Finalize your order here.

[Checkout](#)

Clear cart
Remove all items from the shopping cart.

[Clear cart](#)

Add more items
Add more items to the shopping cart before checking out

[Continue shopping](#)

Click Confirm to verify your address

Select Language

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My Card

Manage Cards Edit Profile **Payment Options** Orders Log Off

Shopping Cart 0

Verify Address

Shipping Address

Address line 1	1225 R Street
City	Sacramento
State/Province	CA
ZIP code	95814
Country	United States

Invoice Address

Address line 1	1225 R Street
City	Sacramento
State/Province	CA
ZIP code	95814
Country	United States

Change address

Change address

Confirm

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Next you will be asked to select your payment option. If your credit or debit card information has previously been stored in the Connect Card system, you may simply select the credit or debit card you wish to use for purchase and click confirm. If no card is available, click the proceed button and you will be directed to banking website to enter your payment information. Payment information is not stored at Regional Transit.

The screenshot displays the CONNECT TRANSIT CARD website interface. At the top, there is a blue header with the logo and the tagline "THE EASY WAY TO PAY". On the right side of the header, contact information is provided: "Questions? Dial: 916.321.BUSS (2877) TTY: 916.483.4327". Below the header is a navigation bar with links for Home, How it Works, Frequently Asked Questions, Events, Sales Outlets, and social media icons for Twitter and Facebook. A secondary navigation bar includes "Manage Cards", "Edit Profile", "Payment Options" (which is highlighted), "Orders", and "Log Off". On the right side of this bar, there are links for "My Card" and "Shopping Cart" (with a red notification icon showing '0').

The main content area features a large white box with the heading "Select Payment Option" and a blue "Proceed" button. A black arrow points to the "Proceed" button. To the right of this box, under the heading "Get Started", there is a sub-heading "Use the links below to start" followed by three blue links: "▶ Get a Card", "▶ Check Balance", and "▶ Find a Retailer".

The footer of the website is green and contains a list of links on the left: "Discount Rider", "Contact Us", "Terms & Conditions", "Privacy Policy", "Refund Policy", "Corporate Accounts", and "Site Map". On the right side of the footer, there are logos for various transit agencies: Regional Transit, e-tran, EL DORADO TRANSIT, FOLSON STAGE LINE, PLACER COUNTY TRANSIT, Roseville Transit, and BCT/LINK. Below these logos are logos for payment methods: MasterCard, VISA, AMEX, and DISCOVER.

At the very bottom of the image, a Windows taskbar is visible, showing icons for the Start menu, Internet Explorer, File Explorer, Mail, Word, Firefox, Chrome, and other applications.

Enter your payment information and click process at the bottom of the page. This will authorize your credit or debit card and complete the payment process. You should receive an email confirmation of your purchase shortly after the purchase has been completed.

The screenshot shows a web browser window with the following details:

- Browser Tab:** Payment Form
- Address Bar:** Secure | <https://test.connecttransitcard.com//23083/Payment/ConvergeForm/30042?submitButton=Proceed>
- Taskbar:** Apps, Cisco WebEx Meeting, System dashboard, Sacramento Region, New Tab

The form contains three main sections:

- Order Section:**
 - Account Data: *
 - Expiration Date(MMY): *
 - Amount: 50.00 *
 - CVV2 Indicator: Present *
 - CVV2: *
 - Customer Code:
 - Invoice Number: ON201804-000313
- Billing Address:**
 - Company:
 - First Name: Connect
 - Last name: Card
 - Address1: 1225 R Street
 - Address2:
 - City: Sacramento
 - State/Province: CA
 - Postal Code: 95814
 - Country: United States (USA)
 - Phone: 9163212877
 - Email Address:
- Shipping Address:**
 - Same as billing: Yes
 - Ship to Company:
 - Ship to First Name:
 - Ship to Last name:
 - Ship to Address1:
 - Ship to Address2:
 - Ship to City:
 - Ship to State/Province:
 - Ship to Postal Code:
 - Ship to Country: Please select a Country
 - Ship to Phone:

At the bottom of the form, there is a **Process** button.

Select Language



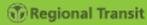
Order ON201804-000314

Transit fare	Price	Connect Card number	Quantity
RT Monthly Pass	\$110.00	100101977	1
Total	\$110.00		

Processing Payment: APPROVAL

Your payment was successful.

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For more information on when your recently purchased pass will become available for you to use please visit the "How it Works" page and view the pending transactions tutorial.

The screenshot displays the CONNECT Transit Card website. At the top, there is a blue header with the logo and the tagline "THE EASY WAY TO PAY". A "Select Language" dropdown is on the left, and contact information is on the right. Below the header is a navigation bar with links for Home, How it Works, Frequently Asked Questions, Events, and Sales Outlets, along with social media icons. A secondary navigation bar includes Manage Cards, Edit Profile, Payment Options, Orders, and Log Off, plus a Shopping Cart icon with a red notification bubble.

The main content area is titled "Manage Card" and features a card image for "Card 100101977". To the right of the card image is a table with the following details:

Status	Active
Cash Value Balance	\$0.00
Pending	\$50.00
Card Holder	Connect Card

Below the card details is a "Passes" section with a table for "Transit Fare Information":

Transit Fare Information	Status	Action
RT Monthly Pass Price \$110.00 Valid from 4/1/2018 to 5/1/2018	Pending	Add Autoload

On the right side of the page, there are several utility sections: "Autoload" with buttons for "Add Cash Value Autoload", "Autoload FAQ", and "Show Autoloads"; "Transit Fare" with "Order New Pass" and "Load Cash Value"; "Transactions" with "Transaction History"; "Card Options" with "Edit Card Holder" and "Enable Voice"; and a "Remove Card" button. A note at the bottom right states: "For visually impaired card holders spoken information can be enabled on all card readers." A "Lost/Stolen Card" button is also visible at the very bottom.

At the bottom of the browser window, a Windows taskbar is visible with icons for various applications including Edge, File Explorer, Mail, Word, and Photoshop.