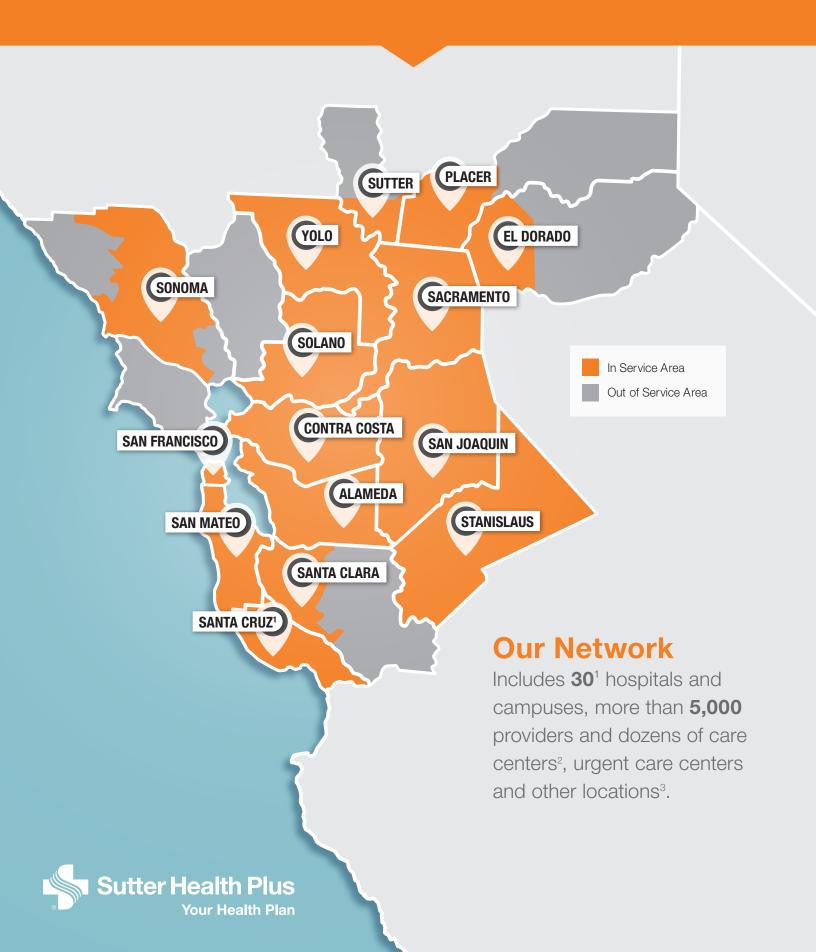
# Sutter Health Plus Network



**Sutter Health Plus** is committed to providing you access to quality care with convenient locations to help you and your family stay healthy.

# **Understanding Sutter Health Plus**

This guide will help you understand your medical group and the facilities you can access.

When you choose a primary care physician (PCP), you are also choosing the PCP's affiliated medical group. Your PCP refers you, as needed, for specialty care, X-ray, laboratory and other services. Many covered services, including visits to a specialist, require a referral or prior authorization from your medical group. Your PCP will refer you in-network for most services aren't available, your PCP will refer you for out-of-network services and will request authorizations when necessary.



# Valley Area

El Dorado, Placer, Sacramento, Solano, Sutter and Yolo Counties

## **Affiliated Medical Groups**

Sutter Independent Physicians

Sutter Medical Group

Sutter Medical Group - Solano

## Hospitals

Sutter Auburn Faith Hospital

Sutter Davis Hospital

Sutter Medical Center, Sacramento

Sutter Roseville Medical Center

Sutter Solano Medical Center



## Valley Area

San Joaquin and Stanislaus Counties

#### **Affiliated Medical Group**

Sutter Gould Medical Foundation

#### **Hospitals**

Dameron Hospital

Memorial Medical Center

St. Joseph's Medical Center

Sutter Tracy Community Hospital



#### **Bay Area**

Alameda and Contra Costa Counties

### **Affiliated Medical Groups**

Alta Bates Medical Group

Sutter East Bay Medical Foundation

#### **Hospitals**

Alta Bates Summit Medical Center

- Alta Bates Campus
- Summit Campus

Children's Hospital Oakland

Eden Medical Center

San Ramon Regional Medical Center

Sutter Delta Medical Center

#### **Online Member Tools**

Member Portal - shplus.org/memberportal

Health and Wellness Site - available through the Member Portal

My Health Online<sup>4</sup> - myhealthonline.sutterhealth.org

Pharmacy Portal - mp.medimpact.com/sth

#### **Provider Locator**

For an up-to-date list of all providers, including PCPs in our service area, please visit: sutterhealthplus.org/providersearch.

#### **Nurse Advice Line**

1-855-836-3500 24/7 access to registered nurses for immediate information about medical problems



# **Bay Area**

Alameda, San Mateo, Santa Clara and Santa Cruz<sup>1</sup> Counties

#### **Affiliated Medical Groups**

Mills-Peninsula Network

Palo Alto Foundation Medical Group

#### **Hospitals**

Alta Bates Summit Medical Center

- Alta Bates Campus
- Summit Campus

Eden Medical Center

El Camino Hospital

- Los Gatos Campus
- Mountain View Campus

Lucile Packard Children's Hospital

Mills-Peninsula Medical Center

Menlo Park Surgical Hospital

San Ramon Regional Medical Center

Sequoia Hospital

Sutter Maternity & Surgery Center<sup>1</sup>

ValleyCare Medical Center

Watsonville Community Hospital<sup>1</sup>



# Bay Area

San Francisco County

## **Affiliated Medical Group**

Brown & Toland Medical Group

### **Hospitals**

California Pacific Medical Center

- California Campus
- Davies Campus
- Pacific Campus
- St. Luke's Campus



## Bay Area Sonoma County

#### **Affiliated Medical Group**

Sutter Medical Group of the Redwoods

## **Hospitals**

Novato Community Hospital serving southern Sonoma County

Sutter Santa Rosa Regional Hospital



# **Facility Search**

To find convenient locations for outpatient services, such as lab or X-ray, please visit *sutterhealthplus.org/providersearch* and select "facility," then "facility type."

# **Facilities**



# **Care Centers**

Multiple outpatient care services at a single location, including:

Primary care

- Lab
- Specialty care
- X-ray



# Sutter Walk-In Care<sup>5</sup>

Care for minor health needs, such as:

- Seasonal allergies
- Mild fevers and colds

• Sprains

Booster shots



# **Urgent Care**

Care for moderate illness and injuries, such as:

• Asthma

Moderate fevers

Minor breaks

Moderate burns



# Hospitals<sup>6</sup>

Care for severe illnesses, major injuries and emergencies, such as:

Severe burns

- Severe fever
- Major breaks and injuries
- Chest pain

<sup>&</sup>lt;sup>1</sup>Pending regulatory approval.

<sup>&</sup>lt;sup>2</sup>Care centers provide a wide variety of services including primary care, specialty care, lab, and X-ray—all under one roof.

<sup>&</sup>lt;sup>3</sup>Coverage includes worldwide out-of-area urgent and emergency care.

<sup>&</sup>lt;sup>4</sup>Not offered by all providers.

<sup>&</sup>lt;sup>5</sup>Available in select areas.

<sup>&</sup>lt;sup>6</sup>For non-emergency care, you can access hospital services through a referral or prior authorization through your PCP.