

Our Pharmacy Benefit Manager is Changing...

Pending Regulatory Approval

Now through December 31, 2021 – Express Scripts®
Starting January 1, 2022 – CVS Caremark®

Effective January 1, 2022, Sutter Health Plus is changing our pharmacy benefit manager (PBM) to CVS Caremark from Express Scripts. CVS Caremark will manage your pharmacy benefits including retail, mail order and specialty prescription drugs, claims processing, and prior authorization requests for drugs.

As of January 1, 2022, your benefit plan documents will reflect the new PBM information. You can access your benefit plan documents through your Sutter Health Plus Member Portal account or your employer.

If your Sutter Health Plus effective date is on or before December 1, 2021, you must access pharmacy benefits through Express Scripts until December 31, 2021.

Sutter Health Plus will send existing and new members additional information about the transition, including how to access your pharmacy benefits before and after January 1, 2022, how we are transferring your existing prescriptions, and more.

For more information, call Sutter Health Plus Member Services at 1-855-315-5800 or visit sutterhealthplus.org/pharmacy.