# **A DELTA DENTAL**<sup>®</sup>

# Welcome to Delta Dental!

County of Sacramento - Retiree Plans 2022 Open Enrollment



# Why Delta Dental?



## Delta Dental keeps you protected

That's why 80 million enrollees choose us





## Network advantage

The Delta Dental Difference®

## 2 levels of savings:

PPO network

35-41%

average discount

Premier network

9-29%

average discount

- 160,000 network dentists
- 352,000 locations
- 8 in 10 U.S dentists are in the Delta Dental PPO or Premier network



Let's learn about your plans



## We've got you covered Delta Dental PPO

- Visit a PPO dentist to save the most.
- You can visit any licensed dentist.
- You won't be charged more than your expected share of the bill.



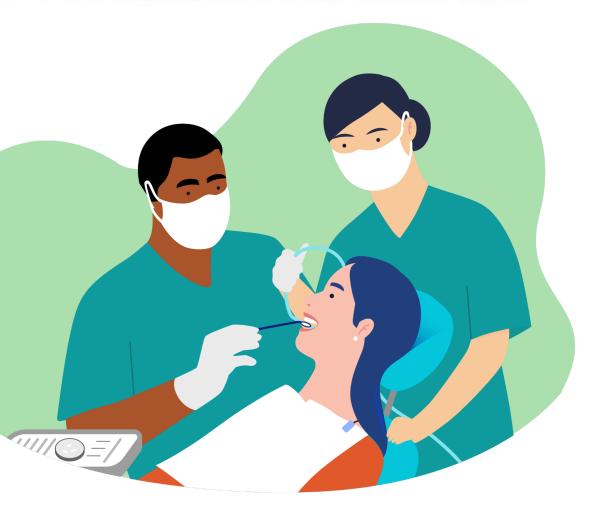
## We've got you covered Delta Dental PPO



- You don't need an ID card to check in.
- We'll coordinate dual coverage.
- Create an online account to check your benefits and claims online.



## Transitioning your care How to continue dental care under your PPO plan



#### How is payment determined?

- Root canals
- Crowns
- Orthodontics



## Emergency coverage

Visit any licensed dentist worldwide and receive benefits

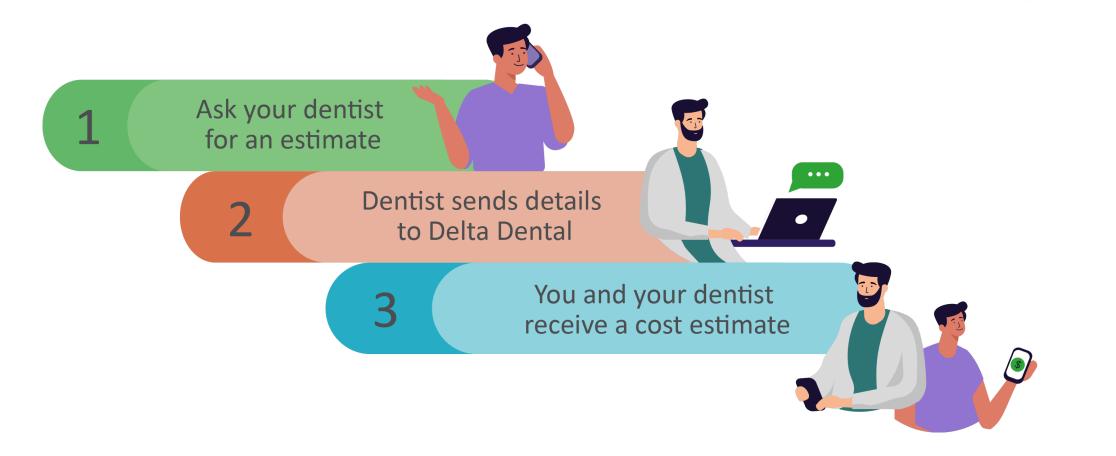
Submit a claim for reimbursement





## Pre-treatment estimate

It's easy to plan for dental expenses





## Your PPO coverage

#### Basic Plan

Eligibility	For eligibility details, refer to the plan's Evidence/Certificate of Coverage (on file with your benefits administrator, plan sponsor or employer).		
Deductibles	\$25 per person each calendar year		
Deductibles waived for Diagnostic & Preventive (D & P)?	Yes		
Maximums	\$1,500 per person each calendar year		
D & P counts toward maximum?	Yes		
Waiting Period(s)	Basic Services None	Major Services None	Prosthodontics None

Benefits and Covered Services*	Delta Dental PPO dentists**	Non-Delta Dental PPO dentists**
Diagnostic & Preventive Services (D & P) Exams, cleanings, x-rays and sealants	80 %	60 %
Basic Services Fillings and space maintainers	60 %	60 %
Endodontics (root canals) Covered Under Major Services	55 %	50 %
Periodontics (gum treatment) Covered Under Major Services	55 %	50 %
Oral Surgery Covered Under Major Services	55 %	50 %
Major Services Crowns, inlays, onlays and cast restorations	55 %	50 %
Prosthodontics Bridges, dentures and implants	55 %	50 %





# Your PPO coverage

#### Enhanced Plan

Eligibility	For eligibility details, refer to the plan's Evidence/Certificate of Coverage (on file with your benefits administrator, plan sponsor or employer).		
Deductibles	Delta Dental PPO dentists: \$25 per person each calendar year Non-Delta Dental PPO dentists: \$50 per person each calendar year		
Deductibles waived for Diagnostic & Preventive (D & P)?	Yes		
Maximums	Delta Dental PPO dentists: \$2,500 per person each calendar year Non-Delta Dental PPO dentists: \$1,000 per person each calendar year		
D & P counts toward maximum?	Yes		
Waiting Period(s)	Basic Services None	Major Services None	Prosthodontics None

Benefits and Covered Services*	Delta Dental PPO dentists**	Non-Delta Dental PPO dentists**
Diagnostic & Preventive Services (D & P) Exams, cleanings, x-rays and sealants	100 %	50 %
Basic Services Fillings	60 %	50 %
Endodontics (root canals) Covered Under Major Services	55 %	50 %
Surgical Periodontics (gum treatment) Covered Under Major Services	55 %	50 %
Non-Surgical Periodontics (gum treatment) Covered Under Basic Services	60 %	50 %
Oral Surgery Covered Under Major Services	55 %	50 %
Major Services Crowns, inlays, onlays and cast restorations	55 %	50 %
Prosthodontics Bridges, dentures and implants	55 %	50 %







## Value-added features

Savings you can see and hear



## Access hearing aid and LASIK discounts

Now available to you and your dependents



62% average savings off retail hearing aid pricing

QualSight

40-50% off traditional LASIK eye surgery





## Amplifon program features

amplifonusa.com/deltadentalins



- Access to the best hearing aid prices, guaranteed
- Choice of top hearing aid brands
- Thousands of hearing care providers<sup>1</sup>
- Industry-leading support for your purchase

<sup>1</sup> Amplifon Hearing Health Care provider file, February 2019



## How to get started with Amplifon

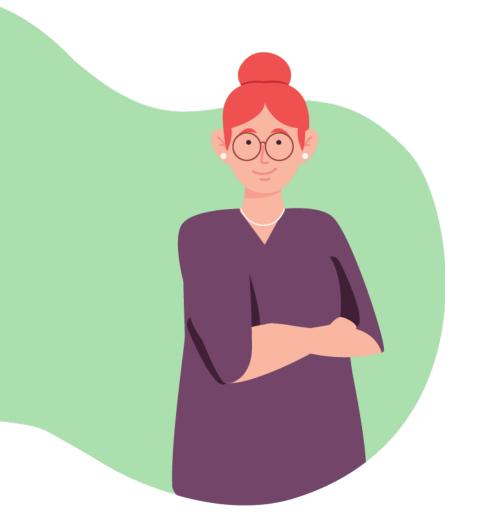
Simply call or register online





# QualSight program features

qualsight.com/-delta-dental



- Access to 40-50% off traditional LASIK pricing<sup>1</sup>
- 1,000+ LASIK locations<sup>2</sup>
- Experienced and credentialed LASIK surgeons
- Pre- and postoperative visits are included

<sup>1</sup> Refractive Quarterly Update, Market Scope LLC, November 2018.
Discounts or savings may vary by provider.
<sup>2</sup> QualSight provider file, February 201



## Get started with QualSight



- Save up to 50% off traditional LASIK pricing<sup>1</sup>
- 1,000+ LASIK locations<sup>2</sup>
- Experienced credentialed LASIK surgeons
- Pre- and postoperative visits are included

<sup>1</sup> Refractive Quarterly Update, Market Scope LLC, November 2018. Discounts or savings may vary by provider.

<sup>2</sup> QualSight provider file, February 2019

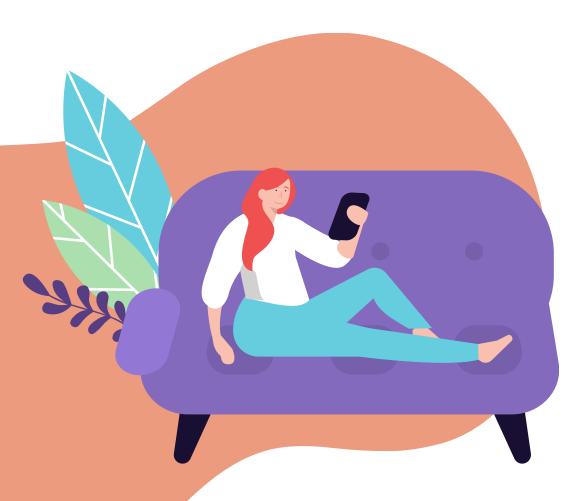


# Web and mobile resources



## Check out the website

deltadentalins.com

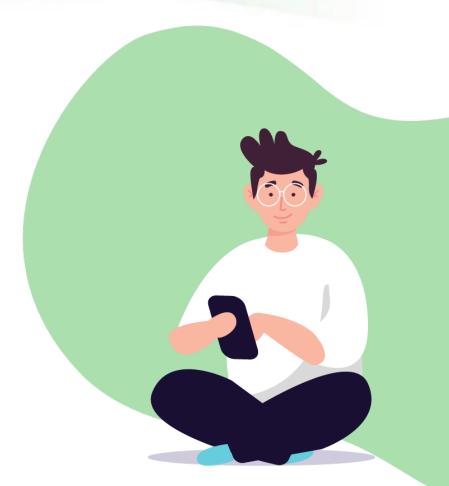


- Search for a network dentist in your area.
- Get answers to common questions about your dental plan.
- Read articles, browse recipes and watch videos about oral health and wellness.
- Subscribe to *Grin!*, our quarterly wellness emagazine.



## Sign up for an online account Check your benefits information online

- Check your plan details: eligibility, covered services and level of benefits.
- Look up claim statements for recent dental visits.
- View or print your ID card.
- Estimate the cost of your next procedure.
- Submit questions to Customer Service.





## Go paperless

View your documents online: claims, pre-treatment estimates and plan details

#### Convenience.

Get an email alert every time a new document is available.

#### Efficiency.

No need to wait for snail mail.

#### Save paper.

Reduce your ecological footprint.

Log in to your account at **deltadentalins.com**.



## Go mobile

Download the app to have all the information you need at your fingertips



#### What can you do with the app?

Find a	Coverage	Electronic	Cost
dentist	details	ID card	estimator

To find the app, visit the App Store or Google Play and search for "Delta Dental." Then download the **Delta Dental** app by Delta Dental Plans Association.



## Where's my ID card? Check in without a dental plan ID card



You don't need a dental plan ID card to check in at the dentist. Just tell the dental office that you are covered by Delta Dental of California.

But if you prefer, you can always find a virtual ID card on our mobile-responsive website or with the Delta Dental app.

#### Provide:

- Your name
- Your date of birth
- Your enrollee ID (or Social Security number)
- The name of your employer



## Print an ID card at home

It's easy to print your own ID card



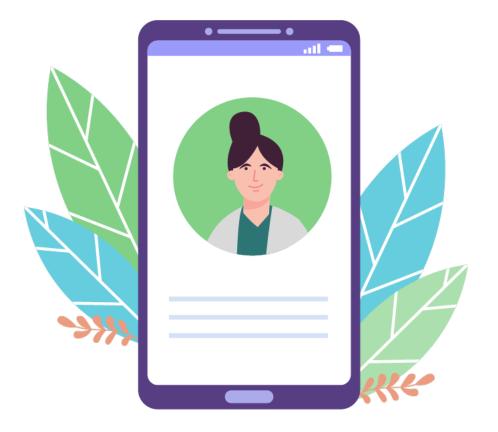
Go to deltadentalins.com and log in to Online Services Select Get ID card

Click on Print ID card



## Find a network dentist

- Go to **deltadentalins.com**.
- Look for the **Find a Dentist** tab.
- Search by name, address, landmark, city or ZIP code.
- Select your network plan.
- Click Search.
- Narrow your search by location, specialty, network and language.
- Your search results will include a dentist's Yelp rating, address and phone number.





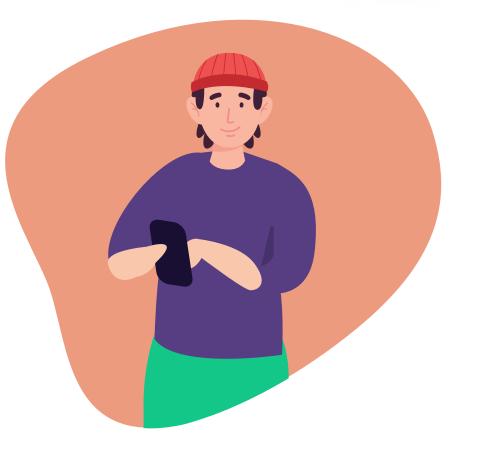
## Cost Estimator

Budget for dental expenses with personalized estimates

**Personalized.** Estimates are based on your benefits, including maximums and deductibles.

**Insightful.** Compare the cost of the same procedure at different dentists.

**Economical.** See how choosing an in-network dentist can help you save.

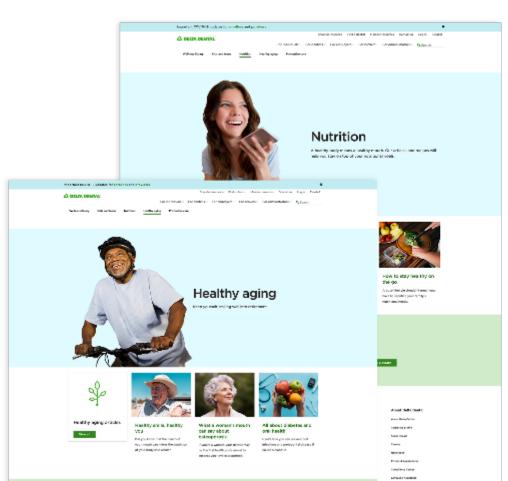




# Oral health and wellness

## Online wellness resources

Learn about dental health from Delta Dental



#### Learn about oral health and wellness with:

- Articles
- Videos
- magazines
- Recipes
- Risk assessments

• Risk assessments

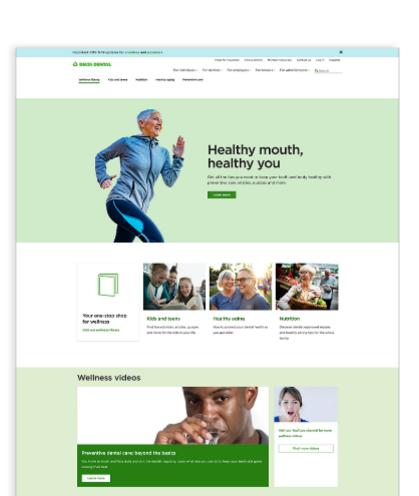
🛆 DELTA DENTAL<sup>®</sup>

- Kids' activities
- And more!

## Oral health and wellness

Increase your dental knowledge

- 100+ articles on everything from acid reflux to x-rays
- Tooth-friendly recipes and nutrition tips
- Quizzes to assess your dental risks
- Short videos
- Healthy aging
- Education for kids and teens





# We're here for you



## Contact Customer Service

Get help by phone or online

Call us toll-free at 888-335-8227

Speak to a Customer Service representative Monday through Friday, 8 am to 8 pm PST

For simple questions, use our automated phone system, available 24/7

Ask online: Go to deltadentalins.com > Contact Us. Then follow the prompts or fill out the Customer Service Form.





## Stay connected Get the latest from Delta Dental



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facebook.com/deltadentalins



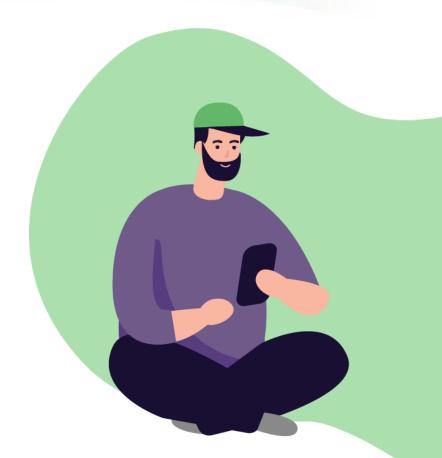
youtube.com/deltadentalins



linkedin.com/company/delta-dental



instagram.com/deltadentalins





# Thanks for your time

We're pleased to take your questions