

**2024 ANNUAL  
WORKFORCE STATISTICS REPORT**

***Department of Technology***

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## **DIVERSITY POLICIES AND EFFORTS QUESTIONNAIRE**

***IF ANY QUESTION HAS A “NON-APPLICABLE” ANSWER, PLEASE EXPLAIN WHY.***

- (1) Please provide a brief description of the services and functions provided by your department.

Sacramento County Department of Technology is the Information Technology service provider for all Sacramento County departments. These services include application development and support, the County Enterprise Resource Planning (ERP), email, network, storage, public safety radio system, 311 call center, and desktop support.

- (2) Please describe your department’s selection and hiring procedures and how they help ensure a workforce representative of Sacramento County. (Include, if applicable, hiring interview procedures & policies; internships; education & training opportunities; training & develop assignments, etc);

The Department of Technology uses standard hiring processes established by the County Department of Personnel Services. Positions are announced publicly, and within the department, applicants can submit their applications online, and the Department of Personnel Services creates the lists of eligible candidates for use by the Department of Technology.

Department of Technology managers request authorization to fill vacant positions from the Chief Information Officer, justifying each request to hire. Once the request is approved, it’s announced in the Department’s weekly news and forwarded to the Department of Personnel Services to provide the list of eligible candidates. The hiring manager selects an interview panel and conducts the interviews. Once the panel completes the interviews, the panel recommendation for hire is sent to the Chief Information Officer for review and approval.

- (3) Please describe what recruiting and/or informational events your department has participated in and how they help to ensure a workforce representative of Sacramento County. (Include, if applicable, high school or college job fairs, high school or college programs, church events, or community events.

The Department of Technology has participated in the County Annual Job Fair and works closely with California State University Sacramento on recruiting student interns utilizing a contract with University Enterprises. The Department of Technology employed 10 student interns in 2024, and some have accepted permanent County jobs upon graduation.

- (4) Please describe all websites your department advertises its job vacancies to help ensure a workforce representative of Sacramento County.

We have used the County website to promote job openings and also advertised on Monster.com, Facebook, Dice and other IT recruitment websites.

- (5) Please describe your department's promotion and career advancement procedures designed to enable all employees to have an equal and fair opportunity to compete for and attain County Promotional opportunities. (Include, if applicable, mentoring, career development activities, etc.)

The Department of Technology proactively plans for staff training and development. All the managers, Division Chiefs and Chief Information Officer have risen through the ranks of the department. In the past year, the Department created a new Information Technology Analyst level III and IT Supervisor positions to create additional promotional opportunities for staff. Most of the staff that were promoted to these new positions are current County employees.

To ensure fairness in promotional opportunities, the Department of Technology has developed a robust hiring process to ensure a fair opportunity is provided to every candidate. All interviews have a panel of three senior staff, who work collaboratively to choose the most qualified candidate for the job.

- (6) Please describe how the County's Equal Employment Opportunity program objectives are incorporated into your department's strategic and operational priorities.

The County's Equal Employment Opportunity program provides the basis for the Department's hiring practices. The Department of Technology adheres to the County's personnel policies and procedures regarding employment. By applying equal employment opportunity principles in our hiring and selection processes, providing equal access to training and career development opportunities, and providing services to all persons, staff, clients, and others without regard to race, color, sex, sexual orientation, religion, ancestry, medical condition, national origin, age, disability, or political affiliation, the Department of Technology adheres to the County's equal employment opportunity objectives.

- (7) Please describe your department's method to ensure its EEO activities and efforts result in service delivery across all sectors of the community (e.g. systems or processes for communication between County agencies and direct contact with community organizations, etc)

The Department of Technology is Sacramento County's main provider of information technology and telecommunications services. Our primary constituents are other County departments as well as providing 3-1-1 Connect services for County of Sacramento constituents in the unincorporated areas. As part of the services the Department of Technology provides, the department manages the internet portal and aims to offer citizen-centric services through the Internet. Under the authority and direction of the Chief Information Officer, the Department of Technology has assumed the role of coordinating and integrating existing web-based service delivery entities and providers within the Sacramento County portal. This coordination has helped drive the creation of a unified website for the County of Sacramento—a one-stop source for access to a diverse array of e-Government services including, but not limited to, the following online transactions and citizen-accessible services:

- Countywide Internet web portal
- SacCounty News - Press releases, current events, and breaking news
- SacCountyTV – live streaming of government programming on Metro Cable Channel 14
- Board of Supervisors – online agendas, action summaries, meeting materials, live streaming meetings, and public comment call-in functions
- e-PropTax, e-FBN & Record Search – online property tax records, fictitious business names search & online Clerk/Recorder record search
- Restaurant and food facility inspection reports
- County Events Calendar
- Online Payments
- Planning Projects Viewer
- A-Z County Services
- 24/7 365 3-1-1 Connect Live Agent
- Online/Mobile Requests for County Services
- Retirement - online retirement planning benefit calculator
- Polling Place Look-up and Spanish Language Voting Information and materials
- Online submission of job applications and supplements
- Searchable County Code, County budget, code enforcement, forms, and documents
- Contracting and Bid opportunities and results

(8) For complaints reported in Table 4, if there were any with a finding of *Violation of County Policy*, for each category of complaints (i.e. race, gender, age, etc.) please provide a description of the measures taken to prevent recurrences. Please do not provide specifics regarding the case(s), individual(s) involved, or corrective/disciplinary action taken.

**Formal Cases with No Violation**

One case investigated.

There were no Violations of County Policy during this reporting period.

**TABLE 1**  
**WORKFORCE COMPARATIVE ANALYSIS**

	Census Data 2010	Census Data 2020	Workforce Composition				Workforce Composition			
			County of Sacramento				TECHNOLOGY			
			2018 (1)		2023 (2)		2019 Report (3)		2024 Report (4)	
<i>ETHNICITY</i>	%	%	#	%	#	%	#	%	#	%
<b>2 or More Races</b>	4.4%	6.5%	268	2.4%	504	4.2%	11	3.2%	19	5.1%
<b>American Indian/Alaskan Native</b>	1.3%	0.5%	117	1.0%	107	0.9%	2	0.6%	2	0.5%
<b>Asian</b>	13.6%	17.4%	1,710	15.2%	2,070	17.3%	76	21.8%	92	24.7%
<b>Black/African American</b>	10.5%	9.2%	1,368	12.2%	1,360	11.4%	20	5.7%	21	5.6%
<b>Hispanic/Latino</b>	17.9%	23.6%	1,836	16.3%	2,424	20.3%	25	7.2%	45	12.1%
<b>Native Hawaiian/Pacific Islander</b>	1.0%	1.1%	113	1.0%	167	1.4%	1	0.3%	0	0.0%
<b>Other</b>		0.6%								
<b>White/Non-Hispanic</b>	51.4%	41.0%	5,824	51.8%	5,300	44.4%	214	61.3%	193	51.9%
<b>Total</b>	100.0%	100.0%	11,237	100.0%	11,932	100.0%	349	100.0%	372	100.0%
<b>Minority Representation</b>	48.6%	59.0%	5,412	48.2%	6,632	55.6%	135	38.7%	179	48.1%
<b>Female Representation</b>	50.8%	51.1%	5,812	51.7%	6,142	51.5%	109	31.2%	112	30.1%

<sup>1</sup> Sacramento County Workforce as of pay period 26 ending 12/22/2018

<sup>2</sup> Sacramento County Workforce as of pay period 26 ending 12/16/2023

<sup>3</sup> Employed by County of Sacramento as of pay period 26 ending 12/22/2018

<sup>4</sup> Employed by County of Sacramento as of pay period 26 ending 12/16/2023

**TABLE 2.1**  
**JOB CATEGORIES COMPARISON**  
**BETWEEN 2023 AND 2024 REPORTS**

JOB Categories		Minority Females		Minority Males		Minority Total		Female Total		Total Employees	
		2023*	2024**	2023*	2024**	2023*	2024**	2023*	2024**	2023*	2024**
1. Officials/Administrators	#	1	1	6	6	7	7	5	5	23	23
	%	4.3%	4.3%	26.1%	26.1%	30.4%	30.4%	21.7%	21.7%	100.0%	100.0%
2. Professionals	#	40	42	74	84	114	126	19	78	267	276
	%	15.0%	15.2%	27.7%	30.4%	42.7%	45.7%	7.1%	28.3%	100.0%	100.0%
3. Technicians	#	7	6	22	24	29	30	12	11	47	50
	%	14.9%	12.0%	46.8%	48.0%	61.7%	60.0%	25.5%	22.0%	100.0%	100.0%
4. Protective Services	#										
	%										
5. Para-Professionals	#										
	%										
6. Office/Clerical Workers	#	9	13	2	3	11	16	14	18	18	23
	%	50.0%	56.5%	11.1%	13.0%	61.1%	69.6%	77.8%	78.3%	100.0%	100.0%
7. Skilled Craft Workers	#										
	%										
8. Service Maintenance	#										
	%										
Total	#	57	62	104	117	161	179	50	112	355	372
	%	16.1%	16.7%	29.3%	31.5%	45.4%	48.1%	14.1%	30.1%	100.0%	100.0%

**TABLE 2**

\* The numbers for the 2023 Report are taken from pay period 26, ending December 17, 2022

\*\* The numbers for the 2024 Report are taken from pay period 26 ending December 16, 2023

**TABLE 2.2**  
**JOB CATEGORIES DETAIL (End of 2023 Data)**

	Female							Female Total	Male							Male Total	Grand Total
	2+	AIAN	ASN	BLK	HIS	NHPI	WHT		2+	AIAN	ASN	BLK	HIS	NHPI	WHT		
<b>TECHNOLOGY</b>	4	1	31	6	20		50	112	15	1	61	15	25		143	260	372
<b>41 – Officials/Administrators</b>			1				4	5	1		3	2			12	18	23
Accounting Mgr; Chief Departmental Admin Svcs; Chief Information Officer; Geographic Information Systems Mgr; Information Security Manager; Information Technology Division Chief; Information Technology Mgr; Telecommunications Systems Manager																	
<b>42 – Professionals</b>	1		24	4	10		36	78	10	1	49	6	18		114	198	276
Accountant; Admin Svcs Officer 1; Admin Svcs Officer; Customer Svc Officer; Geographic Info System Analyst Lv 1; Geographic Info System Analyst Lv 2; Geographic Info Systems Analyst 3; HR Information Systems Analyst 3; HR Information Systems Analyst Lv 2; Info Tech Applications Analyst 3; Info Tech Applications Analyst Lv 1, Info Tech Applications Analyst Lv 2; Info Tech Business Systems Analyst 3; Info Tech Business Systems Analyst Lv 1; Info Tech Business Systems Analyst Lv 2; Info Tech Infrastructure Analyst 3; Info Tech Infrastructure Analyst Lv 1; Info Tech Infrastructure Analyst Lv 2; Principal Info Tech Analyst HOLD; Sr Accountant; Sr Geographic Info System Analyst HOLD; Sr Information Technology Analyst HOLD; Supv Information Technology Analyst; Telecommunications Systems Supv																	
<b>43 – Technicians</b>			3		3		5	11	3		8	6	7		15	39	50
Geographic Info Systems Technician Lv 2; Info Tech Systems Supp Spec Lv 1; Info Tech Systems Supp Spec Lv 2; Information Technology Technician Lv 2; Radio Communications Systems Technician; Telecommunications Systems Tech Lv 2																	
<b>46 – Admin Support/Office Clerical</b>		1	3	2	7		5	18	1		1	1			2	5	23
Account Clerk Lv 2; Communication Operator Dispatch Lv 1; Communication Operator Dispatch Lv 2; Executive Secretary; Sr Account Clerk; Storekeeper 1; Supv Communication Ops Dispatcher																	



**TABLE 3.1**  
**Personnel Actions Report**  
**HIRES/RE-HIRES - Permanent Position Employees**  
**(From 01/01/2023 to 12/31/2023)**

<b>NEW HIRES</b>	<b>FEMALE</b>	<b>%</b>	<b>MALE</b>	<b>%</b>	<b>TOTAL</b>	<b>%</b>
White	1	3.0%	7	21.2%	8	24.2%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	1	3.0%	10	30.3%	11	33.3%
Black	1	3.0%	2	6.1%	3	9.1%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	2	6.1%	2	6.1%	4	12.1%
Hispanic	3	9.1%	4	12.1%	7	21.2%
<b>TOTAL MINORITY HIRES</b>	<b>7</b>	<b>21.2%</b>	<b>18</b>	<b>54.5%</b>	<b>25</b>	<b>75.8%</b>
<b>TOTAL NEW HIRES</b>	<b>8</b>	<b>24.2%</b>	<b>25</b>	<b>75.8%</b>	<b>33</b>	<b>100.0%</b>

<b>NEW RE-HIRES</b>	<b>FEMALE</b>	<b>%</b>	<b>MALE</b>	<b>%</b>	<b>TOTAL</b>	<b>%</b>
White	1	33.3%	0	0.0%	1	33.3%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	1	33.3%	1	33.3%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	1	33.3%	0	0.0%	1	33.3%
Hispanic	0	0.0%	0	0.0%	0	0.0%
<b>TOTAL MINORITY RE-HIRES</b>	<b>1</b>	<b>33.3%</b>	<b>1</b>	<b>33.3%</b>	<b>2</b>	<b>66.7%</b>
<b>TOTAL RE-HIRES</b>	<b>2</b>	<b>66.7%</b>	<b>1</b>	<b>33.3%</b>	<b>3</b>	<b>100.0%</b>

**COMMENTS FOR TABLE 3.1**

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**TABLE 3.2**  
**Personnel Action Report**  
**TERMINATIONS – Permanent Position Employees**  
**(From 01/01/2023 to 12/31/2023)**

<b>TERMINATIONS</b>	<b>FEMALE</b>	<b>%</b>	<b>MALE</b>	<b>%</b>	<b>TOTAL</b>	<b>%</b>
White	2	9.1%	8	36.4%	10	45.5%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	2	9.1%	5	22.7%	7	31.8%
Black	0	0.0%	2	9.1%	2	9.1%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	1	4.5%	2	9.1%	3	13.6%
<b>TOTAL MINORITY TERMINATIONS</b>	<b>3</b>	<b>13.6%</b>	<b>9</b>	<b>40.9%</b>	<b>12</b>	<b>54.5%</b>
<b>TOTAL TERMINATIONS</b>	<b>5</b>	<b>22.7%</b>	<b>17</b>	<b>77.3%</b>	<b>22</b>	<b>100.0%</b>

<b>REASON TERMINATED</b>	<b>Number</b>	<b>% of Total</b>	<b># of Female</b>	<b># of Minority</b>
RETIRED OR DISABILITY RETIREMENT	10	45.5%	3	6
RESIGN OTHER EMPLOYMENT	0	0.0%	0	0
EMPLOYEE INITIATED / NO REASON GIVEN	10	45.5%	2	4
DECEASED	1	4.5%	0	1
LAIID OFF/REDUCTION IN FORCE	0	0.0%	0	0
DISCIPLINARY, PENDING DISCIPLINE OR RELEASE FROM PROBATION	1	4.5%	0	1
AUTOMATIC RESIGNATION	0	0.0%	0	0
OTHER– Please list:	0	0.0%	0	0
Totals:	<b>22</b>	<b>100%</b>	<b>5</b>	<b>11</b>

**COMMENTS FOR TABLE 3.2**

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**TABLE 3.4**  
**Personnel Action Report**  
**PROMOTIONS/DEMOTIONS - Permanent Positions**  
**(From 01/01/2023 to 12/31/2023)**

<b>PROMOTIONS</b>	<b>FEMALE</b>	<b>%</b>	<b>MALE</b>	<b>%</b>	<b>TOTAL</b>	<b>%</b>
White	2	7.4%	6	22.2%	8	29.6%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	3	11.1%	7	25.9%	10	37.0%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	2	7.4%	2	7.4%
Hispanic	1	3.7%	6	22.2%	7	25.9%
<b>TOTAL MINORITY PROMOTIONS</b>	<b>4</b>	<b>14.8%</b>	<b>15</b>	<b>55.6%</b>	<b>19</b>	<b>70.4%</b>
<b>TOTAL PROMOTIONS</b>	<b>6</b>	<b>22.2%</b>	<b>21</b>	<b>77.8%</b>	<b>27</b>	<b>100.0%</b>

<b>DEMOTIONS</b>	<b>FEMALE</b>	<b>%</b>	<b>MALE</b>	<b>%</b>	<b>TOTAL</b>	<b>%</b>
White	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	0	0.0%	0	0.0%	0	0.0%
<b>TOTAL MINORITY DEMOTIONS</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>
<b>TOTAL DEMOTIONS</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>

**COMMENTS FOR TABLE 3.4**

There were zero demotions for the reporting period.

**TABLE 4**  
**Discrimination/Harassment Complaint Activity**  
(From 01/01/2023 to 12/31/2023)

*The purpose of this section is to provide the Committee with an overview of the department’s complaint activity. Please supply information pertaining to the last 12 months if the department is reviewed annually or the last two years if the department is reviewed bi-annually.*

Complaint Types	In House				Outside Investigator				CRD or EEOC		Total Allegat.
	Violation	No Violation	Insuff Evid	On-going	Violation	No Violation	Insuff Evid	On-going	Closed	On-going	
Age											
Disability/Medical Condition/Genetic Information											
Marital Status											
Pregnancy											
Political Affiliation or Beliefs											
Race/Color/National Origin/Ancestry		A									1
Religion		A									1
Retaliation											
Sex/Gender		A									1
Sexual Orientation											
<b>TOTAL Allegations:</b>		3									<b>3</b>

Note: Use an alpha to represent each complaint. **[TECHNOLOGY had a total of 1 COMPLAINT]**  
i.e. Employee Smith files a complaint involving Gender / Disability. You would place alpha A in columns Gender and Disability.  
Employee Lopez files a complaint involving Religion / Race. You would place alpha B in columns Religion and Race  
This information is collected for use by the Equal Employment Opportunity Advisory Committee to tabulate the County’s total annual number of complaints.