2021 ANNUAL WORKFORCE STATISTICS REPORT

Probation

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DIVERSITY POLICIES AND EFFORTS QUESTIONNAIRE

IF ANY QUESTION HAS A "NON-APPLICABLE" ANSWER, PLEASE EXPLAIN WHY.

(1) Please provide a brief description of the services and functions provided by your department.

The Sacramento County (County) Probation Department (Probation) supervises both juvenile and adult offenders placed on probation by the Sacramento County Superior Courts (Courts) as well as realigned adult offenders (AB 109) from state and county prison placed on Post-Release Community Supervision or Mandatory Supervision, respectively. The department also works with the Courts to operate pre-trial assessment and supervision services.

Probation operates and maintains the Youth Detention Facility, a secured, detention facility for juvenile offenders. Probation is responsible for the preparation of social history reports of juvenile offenders and pre-sentence investigations of adult offenders for the Courts.

Probation operates three Adult Day Reporting Centers and the Recovery Court and builds productive partnerships with schools, community based organizations, multi-jurisdictional law enforcement teams, and the citizens of the County with the underlying goal of public safety and reducing recidivism.

(2) Please describe your department's selection and hiring procedures and how they help ensure a workforce representative of Sacramento County. (Include, if applicable, hiring interview procedures & policies; internships; education & training opportunities; training & develop assignments, etc.);

Probation's Backgrounds Unit actively conducts background investigations on all potential candidates, including Assistant Probation Officers and other non-sworn classifications. The Backgrounds Unit consists of one Supervising Probation Officer, two Senior Deputy Probation Officers, two Deputy Probation Officers, and one Senior Office Specialist, with oversight of the unit provided by a Division Chief.

All potential sworn new hires may access the Personal History Statement (PHS) located on Probation's public internet site. The PHS allows candidates to view the expectations of those holding a position in law enforcement. During the hiring process, sworn candidates may take educational tours of the Youth Detention facility to teach them about their potential job duties and responsibilities and give them an opportunity to ask pertinent questions. Probation also offers unpaid student intern positions and ride-along opportunities.

All candidates selected for sworn positions must successfully complete Probation's eight (8) week Training Academy before they are hired.

Selection and Hiring Procedures:

Probation has a thorough and multi-phased selection and hiring process, which provides significant advancement opportunities to sworn personnel. All reachable candidates on Probation's eligible lists for sworn and non-sworn classifications are considered for hire. Additionally, as a rank of candidates on the list is cleared, the next rank of candidates is considered for hire.

Selection of sworn and non-sworn personnel involves a structured hiring interview, including written exercises, to assess an applicant's qualification for vacant positions. Current Probation employees are encouraged to apply and interview for promotional opportunities when positions become vacant.

<u>Training</u>

The Staff Development/Training Coordinator maintains oversight of Probation's training database and ensures all staff meet County and state mandated training requirements. Training is specific to career development and/or related to the current job assignment.

Training is administered both externally and internally. Probation employees may take advantage of County-generated training, or they may utilize the County's tuition reimbursement program to attend training offered by non-County providers. Sworn staff must receive training in certain areas and in certain increments to maintain the Standards for Training in Corrections (STC) required by the Board of State and Community Corrections (BSCC). Some grant-funded positions require mandatory training for the staff associated with specific programs.

Sworn staff enroll for County training with the approval of their supervisor via the County's online training application each training year. Newly-added classes/trainings are added to the County's training application, and staff are notified of these and all County training opportunities via email.

Probation pays for all required training with reimbursement by the BSCC or through the cost centers attributed to the employee. Employees may be given time off for special training beyond the required number of STC hours. Training that is deemed crucial to job effectiveness or related to the expansion of professional knowledge and skills is paid for with a manager's approval, as are job-related professional memberships. Judicious planning, with respect to the training budget, has allowed employees to receive additional training.

Probation provides written training materials tailored to particular job assignments. In addition, the Training Unit maintains resources such as articles and publications related to criminal justice/probation issues for staff use.

All Clerical Supervisors attend the County's supervisor training programs (Workforce Effectiveness and Workforce Compliance), and Senior Office Assistants attend the County's 3 Lead Academy trainings. Office-Technical employees attend computer training to assist them in the performance of their job duties. Clerical and administrative supervisors may also attend human resource management-related trainings offered by the County's Department of Personnel Services Parkway Team.

Since implementation in 2005, all sworn and non-sworn staff in lead, supervisory, or management positions have been required to complete AB1825 harassment and discrimination prevention training bi-annually. Since 2008, employees in all other job classes have also been required to complete harassment and discrimination prevention training specific to their job class level and work environment every three years. These trainings are designed to help supervisors and employees understand the needs of diverse client populations and how to work together in a safe, productive environment.

(3) Please describe what recruiting and/or informational events your department has participated in and how they help to ensure a workforce representative of Sacramento County. (Include, if applicable, high school or college job fairs, high school or college programs, church events, or community events. Probation administration supports recruitment efforts as an integral part of departmental activities. A Supervising Probation Officer organizes and oversees recruitment and directs Probation recruiters to reach out to a diverse candidate pool for hiring.

Recruitment events were limited during 2020 due to restrictions in place preventing large gatherings to mitigate the spread of COIVD-19. In 2020, Probation actively recruited at a local two-year college, California State University, and local job fairs. Probation increased its visibility in the community with recruiter attendance at community job fairs and celebrations, particularly in areas where minorities represent a high percentage of the population.

Some of the events Probation participated in during 2020 included:

• Career Fair - Chico County: Officers answered questions and provided information about the department divisions, positions available, and the application process.

• District Attorney Youth Academy Graduations located throughout the Sacramento area: Probation spoke with teenagers from local schools; students engaged in learning about the criminal justice system through interacting with officers, attorneys, and judges.

• Delta College Presentation: Officers provided a presentation and interacted with potential candidates and community members, educating them about the role of probation within the community and a career in law enforcement.

• California State University Sacramento Virtual Career Fair: Officers answered questions and provided information about Probation's internships, positions available, and the application process.

• Kops-N-Kids Tournament: Officers engaged with the community, providing an educational overview of Probation and our services and partnerships with other law enforcement agencies in the area.

• Special Olympics of Northern California Polar Plunge and Torch Run: Officers volunteered their time to providing community engagement and support for the Special Olympics and Special Olympic athletes.

• Career Day Presentation: Officers spoke with students in 6th -12th grade about the role of probation officers in the Criminal Justice system.

(4) Please describe all websites your department advertises its job vacancies to help ensure a workforce representative of Sacramento County.

In addition to the County Personnel website, Probation utilizes the Probation internet website, and social media, such as Facebook, Twitter, and Instagram to announce Probation Department job exams.

(5) Please describe your department's promotion and career advancement procedures designed to enable all employees to have an equal and fair opportunity to compete for and attain County Promotional opportunities. (Include, if applicable, mentoring, career development activities, etc.)

All Probation positions (sworn and non-sworn) which are announced in County open examinations are sent electronically as an announcement to Probation employees.

Probation has a longstanding practice of periodically transferring staff in all sworn classes (Probation Division Chief, Assistant Probation Division Chief, Supervising Probation Officer, Senior Deputy Probation Officer, and Deputy Probation Officer) to provide employees with an opportunity to broaden their knowledge and advance their careers by receiving on-the-job training in all areas of Probation. Historically, sworn employees submit a job preference sheet every 6 months to indicate their preferred assignment, which allows for employee input into opportunities to diversify their experience. This job preference sheet was expanded to include non-sworn employees. In addition, employee evaluations include a "career goals" section on which the employee and supervisor may collaborate.

In 2014, Probation created an internal promotional selection process to include input on promotions from the Supervising Probation Officers, which is still being used today. Probation periodically holds career development forums to assist sworn and non-sworn employees in preparing for interviews.

Probation encourages internal candidates to take exams and rank on eligible lists so they may be considered for advanced level positions as they become available. Additional training, special projects, and inter-departmental transfers are utilized for the professional development of our non-sworn staff. Additionally, many of our entry-level clerical positions are filled by temporary employees, who are encouraged to take exams to become permanent.

(6) Please describe how the County's Equal Employment Opportunity program objectives are incorporated into your department's strategic and operational priorities.

Diversification is an extremely important consideration in Probation's provision of services. Probation serves clients of all races, socio-economic levels, national origins, and cultures throughout the County. Therefore, the objectives of the EEO program are incorporated into strategic and operational decision making to ensure optimal services for all clients. Probation is always working to ensure that a sufficient cross-section of employees is located at each facility to meet all types of clients' needs.

(7) Please describe your department's method to ensure its EEO activities and efforts result in service delivery across all sectors of the community (e.g. systems or processes for communication between County agencies and direct contact with community organizations, etc.)

Probation works with other County agencies and many community and minority organizations in the course of providing services to the community. Probation routinely collaborates with such organizations in the implementation of grant programs, community activities, and enforcement efforts. Additionally, Probation employees who are actively involved in these organizations provide a valuable connection between the department and the community based organizations.

(8) For complaints reported in Table 4, if there were any with a finding of Violation of County Policy, for each category of complaints (i.e. race, gender, age, etc.) please provide a description of the measures taken to prevent recurrences. Please do not provide specifics regarding the case(s), individual(s) involved, or corrective/disciplinary action taken.

No complaints listed with a finding of Violation of County Policy.

TABLE 1

WORKFORCE COMPARATIVE ANALYSIS

	<u>2019</u>	W	orkforce (Compositi	ion	Workforce Composition				
	<u>American</u>	C	County of S	Sacramen	to	Probation				
	<u>Community</u> Survey Data	201	5 (1)	2020 (2)		2016 Report (3)		2021 Report (4)		
ETHNICITY	%	#	%	#	%	#	%	#	%	
2 or More Races	5.4%	204	1.9%	338	3.0%	6	0.9%	12	1.9%	
American Indian/Alaskan Native	0.4%	117	1.1%	103	0.9%	5	0.8%	6	1.0%	
Asian	15.4%	1,619	14.7%	1,819	16.1%	86	13.1%	91	14.5%	
Black/African American	9.5%	1,352	12.3%	1,307	11.6%	87	13.2%	83	13.2%	
Hispanic/Latino	23.2%	1,694	15.4%	2,010	17.8%	145	22.0%	157	25.0%	
Native Hawaiian/Pacific Islander	1.1%	94	0.9%	120	1.1%	7	1.1%	8	1.3%	
Other	0.3%									
White/Non-Hispanic	44.7%	5,934	53.9%	5,574	49.5%	323	49.0%	271	43.2%	
Total	100.0%	11,014	100.0%	11,271	100.0%	659	100.0%	628	100.0%	
Minority Representation	55.3%	5,080	46.1%	5,697	50.5%	336	51.0%	357	56.8%	
Female Representation	51.1%	5,671	51.5%	5,752	51.0%	303	46.0%	321	51.1%	

¹ Sacramento County Workforce as of pay period 26 ending 12/26/2015

² Sacramento County Workforce as of pay period 26 ending 12/19/2020

³ Employed by County of Sacramento as of pay period 26 ending 12/26/2015

⁴ Employed by County of Sacramento as of pay period 26 ending 12/19/2020

TABLE 2

JOB CATEGORIES COMPARISION

BETWEEN 2020 AND 2021 REPORTS

JOB		Min	ority	Min	ority	Min	ority	Fen	nale	То	tal
Categories		Fem	ales	Ma	les	Та	otal	То	otal	Emplo	oyees
RI	EPORT:	2020*	2021**	2020*	2021**	2020*	2021**	2020*	2021**	2020*	2021**
1. Officials/Administrators	#	8	7	4	3	12	10	15	16	27	26
1. Onicials/Administrators	%	29.6%	26.9%	14.8%	11.5%	44.4%	38.5%	55.6%	61.5%	100.0%	100.0%
2. Professionals	#	10	9	1	1	11	10	18	17	22	22
2.11016331011413	%	45.5%	40.9%	4.5%	4.5%	50.0%	45.5%	81.8%	77.3%	100.0%	100.0%
3. Technicians	#	1	1	0	0	1	1	1	1	1	1
5. recificians	%	100.0%	100.0%	0.0%	0.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
4. Protective Services	#	132	130	158	157	290	287	236	230	518	503
4.1101001100 00101003	%	25.5%	25.8%	30.5%	31.2%	56.0%	57.1%	45.6%	45.7%	100.0%	100.0%
5. Para-Professionals	#										
5. 1 dia-1 1016331011di3	%										
6. Office/Clerical Workers	#	27	26	7	10	34	36	43	41	53	54
0. Office/Olefical Workers	%	50.9%	48.1%	13.2%	18.5%	64.2%	66.7%	81.1%	75.9%	100.0%	100.0%
7. Skilled Craft Workers	#										
7. Skilled Craft Workers	%										
8. Service Maintenance	#	11	12	1	1	12	13	15	16	22	22
	%	50.0%	54.5%	4.5%	4.5%	54.5%	59.1%	68.2%	72.7%	100.0%	100.0%
Total	#	189	185	171	172	360	357	328	321	643	628
rotar	%	29.4%	29.5%	26.6%	27.4%	56.0%	56.8%	51.0%	51.1%	100.0%	100.0%

TABLE 2

* The numbers for the 2020 Report are taken from pay period 26, ending December 21, 2019

** The numbers for the 2021 Report are taken from pay period 26 ending December 19, 2020

TABLE 3.1

Personnel Actions Report

HIRES/RE-HIRES - Permanent Position Employees

(From 01/01/2020 to 12/31/2020)

NEW HIRES	FEMALE	%	MALE	%	TOTAL	%
White	1	16.7%	1	33.3%	2	22.2%
American Indian/Alaskan Native	0	0.0%	1	33.3%	1	11.1%
Asian	4	66.7%	1	33.3%	5	55.6%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	1	16.7%	0	0.0%	1	11.1%
TOTAL MINORITY HIRES	5	83.3%	2	66.7%	7	77.8%
TOTAL NEW HIRES	6	66.7%	3	33.3%	9	100.0%

NEW RE-HIRES	FEMALE	%	MALE	%	TOTAL	%
White	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	0	0.0%	0	0.0%	0	0.0%
TOTAL MINORITY RE-HIRES	0	0.0%	0	0.0%	0	0.0%
TOTAL RE-HIRES	0	0.0%	0	0.0%	0	100.0%

COMMENTS FOR TABLE 3.1

TABLE 3.2

Personnel Action Report

TERMINATIONS – Permanent Position Employees (From 01/01/2020 to 12/31/2020)

TERMINATIONS	FEMALE	%	MALE	%	TOTAL	%
White	8	61.5%	12	75.0%	20	69.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	1	7.7%	0	0.0%	1	3.4%
Black	2	15.4%	4	25.0%	6	20.7%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	2	15.4%	0	0.0%	2	6.9%
TOTAL MINORITY TERMINATIONS	5	38.5%	4	25.0%	9	31.0%
TOTAL TERMINATIONS	13	44.8%	16	55.2%	29	100.0%

REASON TERMINATED	Number	% of Total	# of Female	# of Minority
RETIRED OR DISABILITY RETIREMENT	22	75.9%	10	8
RESIGN OTHER EMPLOYMENT	0	0%	0	0
EMPLOYEE INITIATED / NO REASON GIVEN	4	13.8%	2	1
DECEASED	1	3.4%	0	0
LAID OFF/REDUCTION IN FORCE	0	0%	0	0
DISCIPLINARY, PENDING DISCIPLINE OR RELEASE FROM PROBATION		2.494		<u>_</u>
	1	3.4%	1	0
AUTOMATIC RESIGNATION	1	3.4%	0	0
OTHER– Please list:	0	0%	0	0
Totals:	29	100%	13	9

COMMENTS FOR TABLE 3.2

TABLE 3.3

Personnel Action Report

PROMOTIONS/DEMOTIONS - Permanent Positions (From 01/01/2020 to 12/31/2020)

PROMOTIONS	FEMALE	%	MALE	%	TOTAL	%
White	8	53.3%	4	40.0%	12	48.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	3	20.0%	4	40.0%	7	28.0%
Black	1	6.7%	0	0.0%	1	4.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	3	20.0%	2	20.0%	5	20.0%
TOTAL MINORITY PROMOTIONS	6	40.0%	6	60.0%	12	48.0%
TOTAL PROMOTIONS	15	60.0%	10	40.0%	25	100.0%

DEMOTIONS	FEMALE	%	MALE	%	TOTAL	%
White	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Black	0	0.0%	0	0.0%	0	0.0%
Native Hawaiian/Pacific Islander	0	0.0%	0	0.0%	0	0.0%
2 or More Races	0	0.0%	0	0.0%	0	0.0%
Hispanic	0	0.0%	0	0.0%	0	0.0%
TOTAL MINORITY DEMOTIONS	0	0.0%	0	0.0%	0	0.0%
TOTAL DEMOTIONS	0	0.0%	0	0.0%	0	0.0%

COMMENTS FOR TABLE 3.3

TABLE 4

Discrimination/Harassment Complaint Activity

(From 01/01/2020 to 12/31/2020)

The purpose of this section is to provide the Committee with an overview of the complaint activity in the department. Please supply information pertaining to the last 12 months if your department is reviewed annually or the last two years if your department is reviewed bi-annually.

		In Ho	ouse			Outside Inv	estigator		DFEH o	r EEOC	
Complaint Types	Violation	No Violation	Insuff Evid	On-going	Violation	No Violation	Insuff Evid	On- going	Closed	On- going	Total Allegat.
Age				А							1
Disability/Medical Condition/Genetic Information											
Marital Status											
Pregnancy											
Political Affiliation or Beliefs											
Race/Color/National Origin/Ancestry		F								В	2
Religion				С							1
Retaliation				А							1
Sex/Gender				A, D						B, E, G	5
Sexual Orientation											
TOTAL Allegations:		1		5						4	10

Note: Use an alpha to represent each complaint. *[Probation had a total of 7 COMPLAINTS]*

i.e. Employee Smith files a complaint involving Gender / Disability. You would place alpha A in columns Gender and Disability.

Employee Lopez files a complaint involving Religion / Race. You would place alpha B in columns Religion and Race

This information is collected for use by the Equal Employment Opportunity Advisory Committee to tabulate the County's total annual number of complaints.